



# myExperience Report

Semester 2, 2017

Faculty: UNSW Business School

School: AGSM MBA Programs

Course: MNGT6211 (MG3) The Executive Blueprint (Aggregate)

Evaluation period: Nov 20 2017 12:00AM - Dec 3 2017 11:59PM

Teacher Aggregate Report: Michael Jenner

## Overall I was satisfied with the quality of Michael Jenner's teaching



Statistics	Value
Response Count	52
Mean	5.96
% Agreement	100.0%

## Comparison of results for "Overall I was satisfied with the quality of this teacher's teaching"

This teacher: Michael Jenner

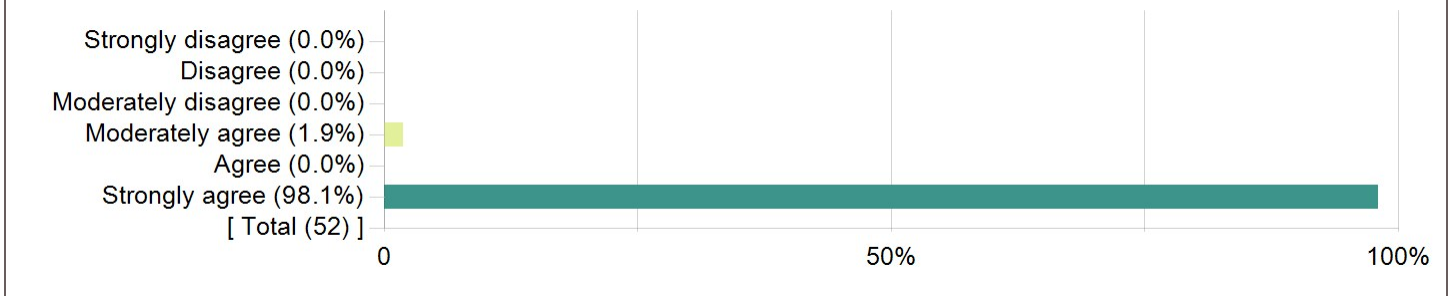
### AGSM MBA Programs

Statistics	Value
Mean	5.16
% Agreement	92.7%

### UNSW Business School

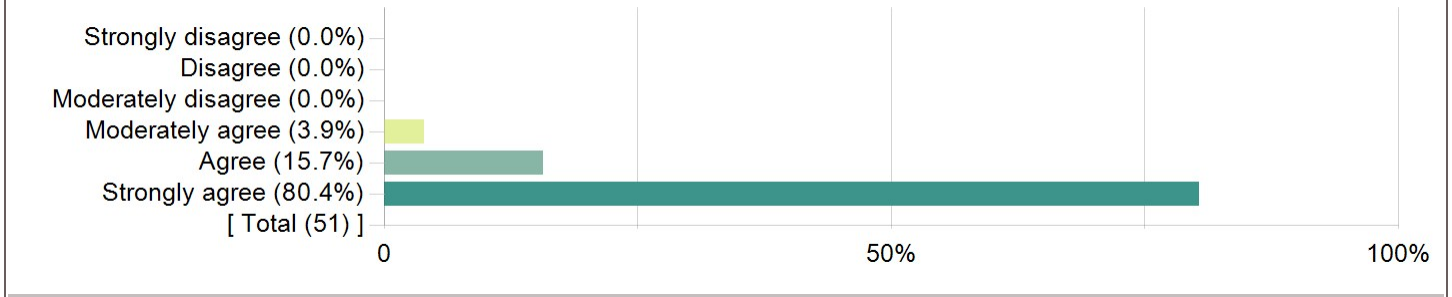
Statistics	Value
Mean	5.19
% Agreement	93.6%

#### 1. Michael Jenner encouraged student participation



Statistics	Value
Mean	5.96
% Agreement	100.0%

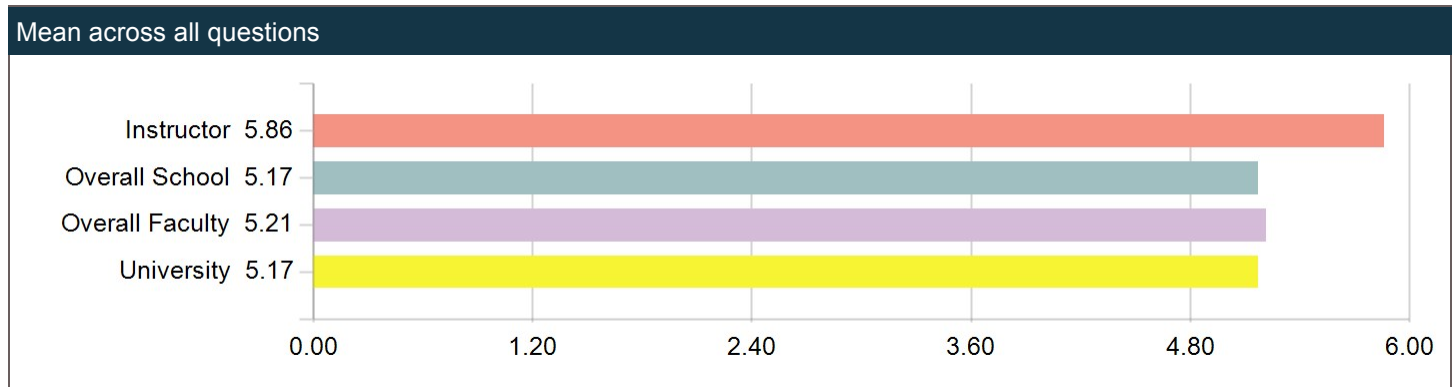
#### 2. Michael Jenner provided helpful feedback



Statistics	Value
Mean	5.76
% Agreement	100.0%

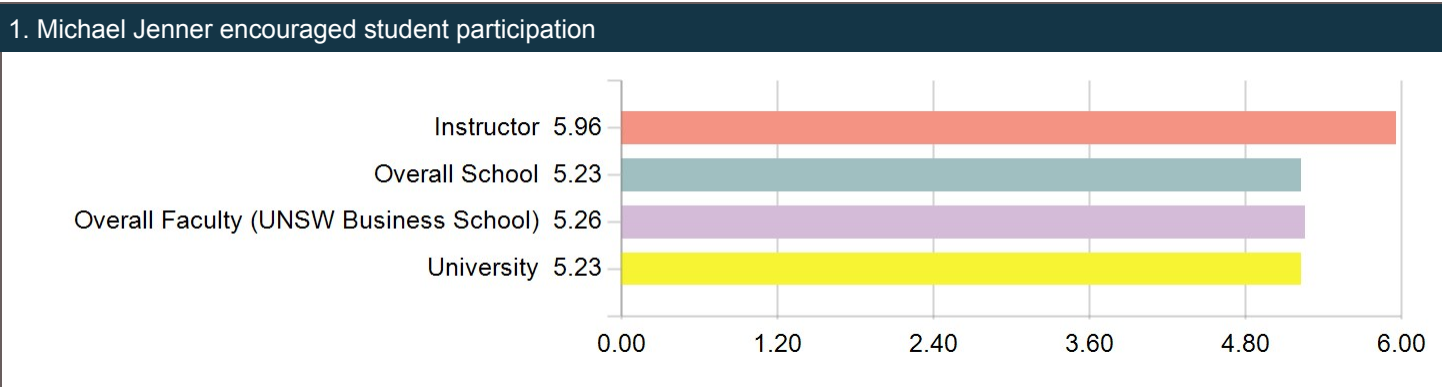
## Comparison Statistics

Mean (average student responses between 1 and 6) and StandardDev (Standard deviation of student responses) are used for comparison statistics between Teacher, School, Faculty and University.



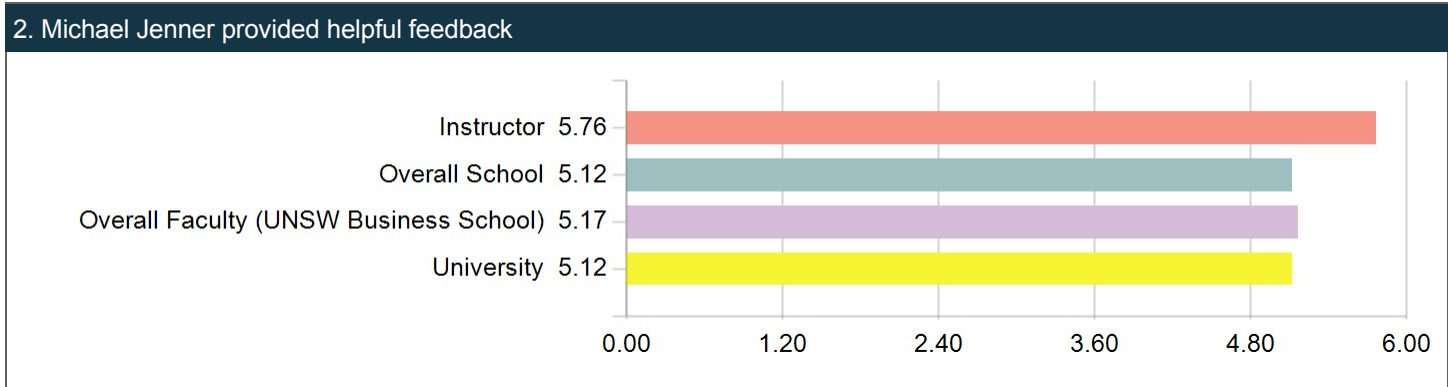
### Comparison Statistics (continued)

Mean (average student responses between 1 and 6) and StandardDev (Standard deviation of student responses) are used for comparison statistics between Teacher, School, Faculty and University.

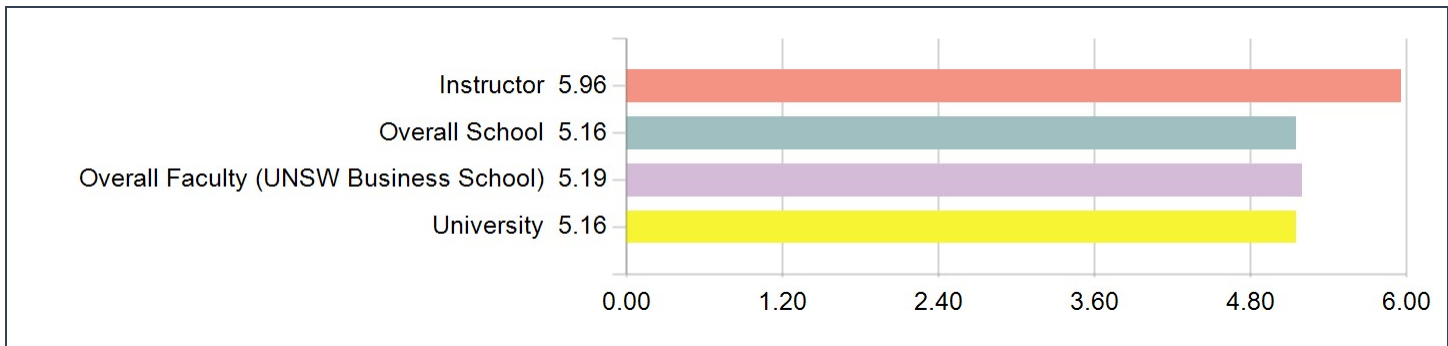


### Comparison Statistics (continued)

Mean (average student responses between 1 and 6) and StandardDev (Standard deviation of student responses) are used for comparison statistics between Teacher, School, Faculty and University.



### Overall I was satisfied with the quality of Michael Jenner's teaching



## Raw Comment Data

### The best features of Michael Jenner's teaching were?

Comments
Inspirational and passionate bringing a tremendous amount of energy to the room. Mike set clear expectations and immersed us in the course concepts. Mike tried to connect with the group (video calls) etc outside the 3 day intensive.
Mike had a great way of engaging the room and matching that with high quality insights and content.
His clarity, honesty and willingness to be challenged. Mike has a wealth of information and is an amazing resource to his students
As per my comments regarding the highlights of the course, Mike's teaching style kept me engaged throughout the residential workshop.
Mike is clearly passionate about the subject matter and this exudes through his approach and the way he engages with the student.
Mike was clear from the outset of what was expected from us, and also what we could expect from him and the coaching team.
Feedback was sought at the end of each day and addressed the following morning.
Per the earlier page he was amazing. My sincere kudos to the Uni for securing his expertise, he made the course for me.
Energy – I really enjoyed his energy insightful, clear, relevant

Comments
<p>He was able to create such a safe environment for us all to contribute freely. I had never seen someone do that so well before.</p> <p>His explanations were great and he set the expectations at the beginning and held all accountable when they did not follow.</p> <p>I strongly believe he is setting the tone for an amazing MBA and AGSM is lucky to have him as part of the team now.</p>
<p>How well he knows he's stuff and how dedicated he is at teaching it. He is very enthusiastic about teaching and influencing and that shows how much he cares.</p> <p>Even though he has done this before I felt it was a personal delivery for what and how we needed it, and he adjusted the days to suit what we needed.</p> <p>He was personal with everyone learning everyone's names and circumstances, he was also honest and open.</p> <p>He is full of energy and you can see how much he loves it.</p>
<p>The enthusiasm and genuine willingness to help.</p>
<ol style="list-style-type: none"> <li>1. Enthusiasm</li> <li>2. Generating interest and engagement</li> <li>3. showing by example</li> </ol>
<p>Engaging, welcoming, kept to time fairly well without preventing anyone from doing additional detail on items they felt important</p>
<p>Excellent content and excellent presentation</p>
<p>Ability to let student come out of their comfort zone and be part of the group.</p>
<p>Passion and enthusiasm</p> <p>Knowledgeable</p> <p>Self development mindset shone through</p> <p>Walked the talk – authentic</p> <p>Encouraging approach</p> <p>Structure and expert facilitation of the residential</p>
<p>His approach in general, rapport and trust he built very quickly with the cohort, his communications skills. His passion was invigorating and I felt help lift the whole room.</p>
<p>Very engaging</p> <p>Breaks down barriers between teacher and student as well as between student to student. Very comfortable very early on to make your voice heard without fear of reprimand or judgement.</p> <p>Extremely passionate about what he does.</p> <p>Very interactive and motivating.</p>
<p>As noted in the previous part of the survey...Mike Jenner made EB great. His ability to make you formulate you're own solutions whilst making you feel empowered is mind-blowing. Mike is an unbelievable Coach.</p>
<p>His enthusiasm and commitment to our learning</p>
<p>He is very knowledgeable and inspirational.</p>
<p>Enthusiasm and practical application of course concepts. Reinforcing practice as a key driver of learning.</p>
<p>Energy and passion, and constructive improvement feedback.</p>
<p>Motivation. Set a clear path and direction. Kept the class focused and set expectations upfront. Held people accountable, example – growth mindset especially in group setting. Mike is a fantastic teacher.</p>
<p>His delivery of the residential ensuring that we understood what was expected from us. He gave us confidence that we had leadership qualities and inspired us to grow.</p>
<p>Very energetic, loved what he was teaching – you could really see they way he spoke about it.</p>
<p>Passion, enthusiasm, energy, authenticity, high standards, ability to bring a first class team of coaches to the residential.</p>
<ul style="list-style-type: none"> <li>– Engaging</li> <li>– Insightful</li> <li>– Great bloke that was relatable</li> </ul>
<p>He brought the course content to life through practical application of course concepts. For example, I now use the performance feedback model in everyday life but may not have had the confidence to do so without the backing of the hours of role plays we did at the residential.</p> <p>Mike always made himself available, set clear expectations and was very forthcoming with feedback. I therefore knew</p>

Comments
exactly what was expected of me at all times which greatly assisted my learning. I found the EB course content interesting, but having Mike teach it meant that it has been a life-changing subject for me.
A Clear way of teaching, no ambiguity. He can truly inspire students and convince them to do better.
Well prepared. Present and Explain concepts clearly.
Very prompt Stick to the schedule Motivates to participate Excellent coach
His consistent support throughout the course
His passion and commitment. I walked away feeling this guy really wants me to be successful.
1. Mike's passion and enthusiasm for the students and the course concepts was outstanding. I left the residential workshop completely blown away with how he delivered the weekend and the personal impact he had on me.
2. Knowledge of course concepts and the ability to link them all together and provide examples. This was particularly relevant when students would ask questions and Mike would provide an answer that deliberately referenced the applicable course concept
3. Prompt responses to Moodle enquiries and also follow up provided as per his commitments
What sets this course apart is the facilitator – Mike Jenner. His ability to connect not only with the group as a whole but also on an individual level ensured that each member of EB8 was a vital part of the community. For many of us we have not completed higher education or have not done so in 10+ years – reflecting back on my past academic experiences, nothing stacks up to this experience! Mike is a wealth of knowledge and so enriched in experiences, and what he has shared has been invaluable for me. His energy is infectious and he has been nothing but gracious with his time.
I cannot emphasize enough the profound impact this course has had in my life both personally and professionally!! Mike – you have enriched my life and I am forever grateful to you for this. I look forward to paying it forward by being a better leader and I look forward to one day being that great leader that one of your future students writes down in your residential. Thank you. Thank you. Thank you!
Mike's passion and commitment to our learning made me feel valued as a student. I reflect back on Mike attending the Orientation session with us as a key signal that he wanted to gain as much insights as possible for how to get the MBA journey off on the right foot for us. The residential workshop had all the hallmarks of Mike (energy, passion, aspiration, challenge) that I am sure you will read throughout this feedback.
There was an authenticity to Mike that resonated well with me – I feel he was on the journey with me and was genuinely excited when something clicked for someone in the room.
He was also very responsive when we were not in a face to face element of the course and looked to add value in as many ways as possible when people reached out with questions.
Mike's engagement style and genuine desire to help.
His passion, his energy, and his open and honest approach. His experience in working with people was so evident.
Energy, Positivity, Inclusiveness... just an excellent, excellent teacher. Inspiring.
Mike Jenner demonstrated deep care and commitment to his students' development, and brought incredibly energy and practical advice that was very effective. I cannot imagine a more positively impactful instructor.
His enthusiasm, energy and ability to keep the learnings on track. Also appreciated his personal insights and examples as in some cases this helped in grasping more abstract concepts.
Mike Jenner was engaging, created a safe environment and facilitated a phenomenal experience. He would be the best educator that i have come across. I particularly liked how he acknowledged the class was a little large to provide adequate attention to individuals so elected to bring in additional coaches. The coaches were hugely beneficial in providing beneficial feedback and guidance.
This was my first course at AGSM after experiences in 4 other universities. The experience with Mike was the first time i felt as though i was truly in a world class university.
The way he communicated – eye contact, body language, apparent honesty on the weekend. And then regular contact via

Comments
email and videoconferencing.
I have interacted with many coaches over my career, but none even come close to Mike.
<ul style="list-style-type: none"> <li>– concise content delivery</li> <li>– able to fully answer ever question around course content</li> <li>– kept a class engaged for three days straight</li> <li>– cares</li> </ul>
He brought energy into the lecture. Very pragmatic, and ensured concept is ingrained in students. He set expectations at the start and did his best to achieve it. Very good teacher and mentor.
Energy and enthusiasm and knowledge of the material. He always made time to help where it was needed.
If Mike taught other courses I would seek them out!
His passion and genuiene care. His belief in making the learning relevant.
Engaging and lots of personal experience to share.
As previously stated/

### Michael Jenner's teaching could be improved by

Comments
Giving him more opportunities to connect with the students face to face. We only had him physically teaching us over one single 3 day period.
No significant areas of improvement from my perspective.
nothing I can think of.
The video conferences were valuable, and could perhaps consider addition short and sharp video conferences. It is however acknowledged that the students were encouraged and responsible for self organising their own study group.
Allowing more time for him to teach i.e. more than just the weekend.
More time? I know we had a heap of mike over the residential course, but maybe a two one on one catch ups (via Skype or similar) during the course for each student just to give explicit feedback or also just to talk about content and application?
I thought hard about this and unfortunately I cannot think of anything, I was very much impressed. What Mike needs is the extra support of more coaches as it is impossible for him to be everywhere to give feedback.
Advise us on what to bring or not to bring in to each session in terms of course material, paper, pens, etc.
absolutely nothing
A coach for every 4 students might even make it more effective. MIke leads wonderfully and the coaches ensure that the whole loop is completed.
Deeper immersion. Trying to practically retain and implement everything learned from one weekend is not possible.
Support in terms of resources to reduce stressors of managing multiple large classes – eg assessment marking. This has a risk of playing out in lower quality if the volume of work is too great for the given time constraints.
More face/teaching time as per my feedback that the experience would have been improved if it was 2 weekends.
Not sure if it is about his teaching but more about the resources available, but would have been great to have greater feedback and interaction regarding assignments and indeed during the weekend away. Not to say he didn't go to every effort to give as much of himself as possible, it was more a case of timelines deadlines and only being one of him!
N/A
Don't know really, he is a great teacher!
Smaller ratio of students to teacher.
It would have been useful to get individual feedback for our assessment. I appreciate that the volume of assessments he had to mark meant this was not possible.
Nothing to suggest from my perspective.
Honestly I was very impressed. Like nothing I have ever experienced before.



Comments
I honestly don't have any improvement points. As already mentioned, it would be good to have an additional weekend intensive in Sydney during week 6 or 7 to consolidate learnings and go through units 7 and 8.
I appreciate that he acknowledged and gave space to introverts and less confident people. While three days and a class full of people might make it tricky, a team so effective and experienced might make some efforts/strategy to make introverts/less confident students more involved. It might push them out of their comfort zone but they need to participate more.
Dividing his encouragement for, interactions with and attention to ALL students more equally.
So much was covered in 31 hours during training I think if Mike still had so much to share with us. Mike should have another day
I would love to see him more often during the course – additional residential workshop
Providing a little more structure, or directions, to group work etc. Sometimes there was not 100% clarity on what the aim of the project was (and not enough support staff to check in with)
Mike's teaching ability really impressed me so I don't have any suggestions on what could be improved.
No improvements – just more face to face time with Mike would be highly desired! A second residential and more video conferences are some suggestions.
I appreciate we all discussed and agreed as a cohort as to how we would receive assignment feedback. It wasn't until I was going into the 2nd assignment that I realised I could have benefited from some personal feedback on my assignment 1 and this may be something to consider for future programs.
nothing – my experience through EB and interaction with Michael has significantly shaped my positive view of the AGSM EMBA program.
Being more transparent about his relationships with the other facilitators at the residential.
Allowing him more time to interact with the classes, facilitating 2 EB groups concurrently is too high a workload
Additional support for Mike so that we could receive more meaningful/detailed feedback in relation to our assessment tasks.
I cant think of how it could be improved.
honestly, of all the facilitators I have ever worked with, he has been the best.
Do what it takes to get Mike Jenner back again. He is an asset!
Practicing speaking for long hours so this throat can handle strenuous teaching schedule.
Can't think of anything, he is a great teacher.